



## Terms & Policies

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We warrant our plants to be true to description or variety name under which it is sold. However, should a problem arise, we hold ourselves in readiness, on proper proof, to replace such plants. We give no warranty, expressed or implied, as to the productiveness or the longevity of the plants we sell, nor will we be responsible for the results secured on transplanting. We shall in no case be liable for any sum greater than the amount originally received for plants. We will not entertain claims after goods have been accepted or when written notice is not made within 48 hours of receipt of plants.

Orders accepted on the condition they may be voided or delayed without liability to seller due to delay or failure to deliver caused by crop failure, inclement weather, drought, hail, flood, fire, frost, freeze, labor strikes, errors in counts, or other causes beyond our control. All orders accepted are subject to availability of stock at time of delivery.

Prices are subject to change without notice.

### Picking up your online order:

Our pick up customers are valued friends, and your business is greatly appreciated. Our goal is to make your buying experience a pleasant one. In order for that to happen a few simple guidelines need to be followed:

-  Check in with our staff as soon as you arrive at the nursery. Our customer service staff will be on hand to help you load your purchase.
-  Bring a tarpaulin or suitable covering to protect your purchase if you are loading an open truck or trailer. We do not furnish that material. Once the product has left our nursery we cannot be held liable for any damage occurred during shipping.
-  After placing your order please note that orders placed prior to noon will be available for pick up the next day after 12pm. Orders placed after 12pm will be available for pick up the next day after 5pm.
-  There will not be any order pickup on Sunday.

If you have any suggestions on how we can better serve your needs or have plant requests, please let us know.

### Canceling an order:

We offer next day pickup and schedule delivery immediately. You cannot cancel an order through email. Once the checkout process is completed, your order is taken from our inventory and your credit card is charged.

Requests for cancellation must be made by calling 903-882-8610 ext. 107 immediately. You will be charged a 15% restocking fee for your cancelled order.